

March 23, 2026

Understand - March 23, 2026

- What else am I missing?
 - Who else am I missing?
(Contractors, IT, Patients, regulators?, Executives?)
- Research
Technology

Map - March 23, 2026

- My own experience at US hospitals as a patient or family
- Book Adapt
- Most errors are human made
 - How can I mitigate for this?

Plan - March 26, 2026

- Awareness of the guidelines
 - Push: training
 - Push: Reminders
- Access to information
 - Just-in-time
 - Just-in-Place
- Resources
 - Availability & Access.
- Prioritizing available resources
 - Decision making
- Start with high impact
 - User
 - Moment
 - Pain Point
- Research using AI

Plan & Implement - March 28, 2026

- Admission - Categorize
 - Green
 - Yellow
 - Red

Best Practice & Tools to support.
 - Tag the patient & patient records
 - May be a wrist band
 - Clip or Thread on paperwork
 - Create easy to access info
 - just-in-time
 - just-in-place. (Notices & QR Code)
- QR Code → web app for easy access to information
- Needs a lot of design & user testing effort.