

March 18, 2026

CST395

- IF I get this project
  - What would I do?
  - I was given something like  
This DOCSIS 1.0
  - Right now

U            - Read by myself to understand

M            - In the interest of time,

P            I am going to use AI

I

R

E

## Understand

- What else am I missing?
  - Who else am I missing?
- (Contractors, IT, Patients, regulators?, Executives?)
- Research  
Technology

## Map

- My own experience at US hospitals as a patient or family
- Book Adapt
- Most errors are human made
  - How can I mitigate for this?

## Plan

- Awareness of the guidelines
  - Push training
  - Push Reminders
- Access to information
  - Just-in-time
  - Just-in-Place

March 24, 2026

- U&M - Context

- These steps happened together

- Present the handwritten reflections

- Slow Down

- Know Yourself

} Anchors my  
thinking

- Present the artifact built by

ChatGPT

- Research Data

- Available technology

- Plan